



Instructions for Installing Your Scanner

NOTE: You must use internet explorer when setting up your scanner. Only connect the scanner AFTER you install the driver.

If you have any trouble installing your device contact customer support.

Step 1: Click on transactions, then click on Remote Deposit Complete

The screenshot shows the Fidelity Payment Services website. The top navigation bar includes the Fidelity logo, a search box, and the text "Fidelity Payment Services - DEMO ONL Customer Serv". Below the navigation bar is a yellow banner with the date "Wednesday, May 07, 2014". A red arrow points to the "Where Are My Links?" section of the banner. The left sidebar menu is visible, with "Remote Deposit Scan" and "Remote Deposit Complete" circled in red. The main content area contains a message: "You are in the process of being converted to the new Remote Deposit user interface. Please note that your navigation options have changed. 'Scan Check' is now called 'Remote Deposit Scan' while 'Remote Deposit' and 'Remote Deposit with...' are no longer referred to as 'Remote Deposit Complete.' To complete the conversion, select a new link and follow the instructions. After the one-time conversion, this text will no longer be displayed."

Step 2: Click "Start Installation Process". Then press OK.

Welcome to the New Remote Deposit User Interface!

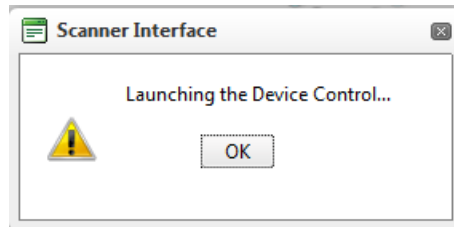
To begin utilizing the new scanner interface, you will need to complete a simple, one-time upgrade and installation step to get started. Please note that your browser settings will be updated and existing scanner drivers will be automatically upgraded as needed. Upon starting the upgrade process, the new Device Control application will be installed. During this process, you will need to close all open applications, after which you may be prompted to reboot your computer to ensure proper scanner operation.

Please click the 'Start Installation Process' button below to begin.

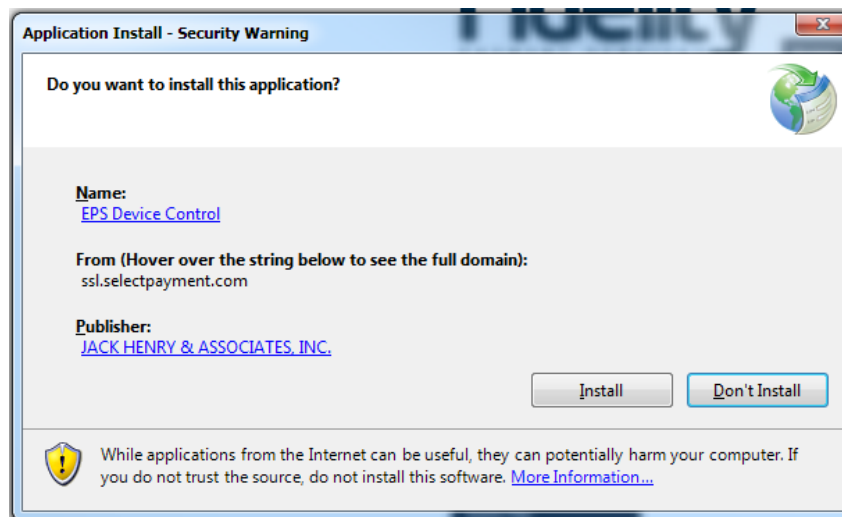
Start Installation Process

Click on "Show All Content" and then click OK.

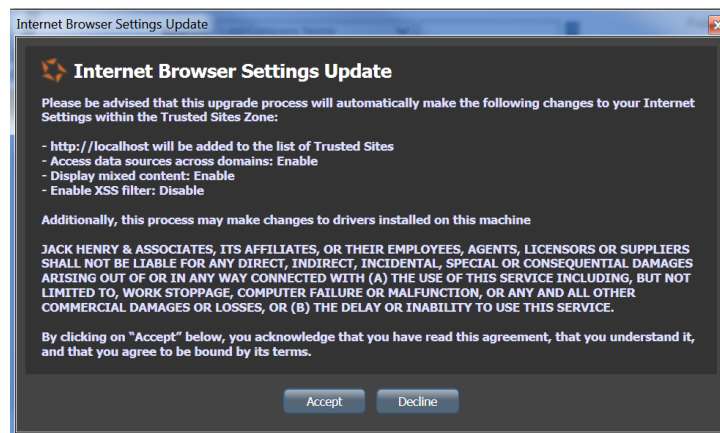
The screenshot shows a browser security warning message: "Only secure content is displayed. What's the risk?". There is a "Show all content" button and a close button (X).



Step 3: Logout of the portal and close your browser. Press Install to start the installation Process.



Click "Accept"



An alert will appear on the bottom right of your computer letting you know that the installation is complete. You are now ready to plug your device into the computer. Please plug it in from the back of your computer.

An alert dialog box titled "Alert" with a close button (X) in the top right corner. It contains the following fields:

- Device Service: Online
- Device Make:
- Device Model:
- Device Terminal:

Below these fields is a section titled "Status" with a light blue background, containing the text "Device Service Initialized".

Step 4: Login to the ACH Check services portal. Click “Transactions” and then “Remote Deposit Complete.” You should automatically see your device listed.

Note: In some instances it will ask you to select your device manufacture and model #.

Step 5: Click create new deposit and select your device manufacturer the model and press install.

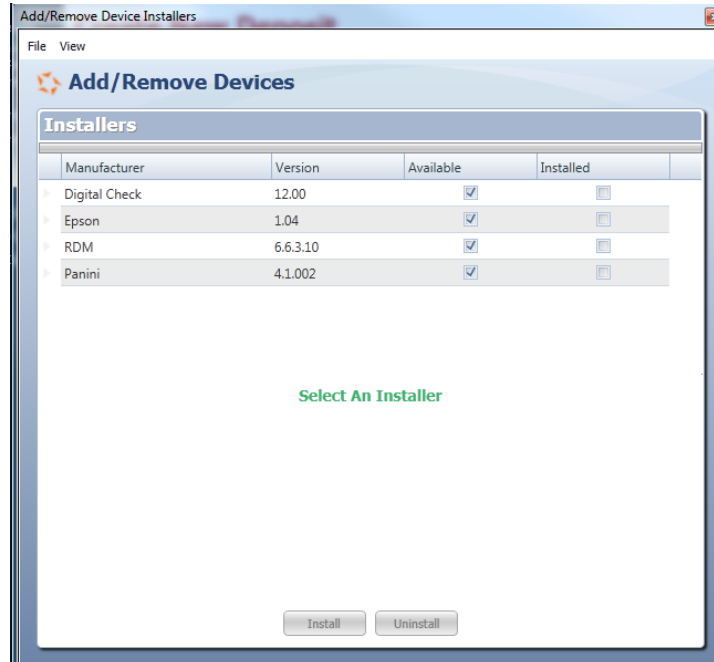
Follow the instructions in the Remote Deposit Transactions training video.

Two side-by-side screenshots of the "Choose A Device Manufacturer" dialog box. Both have a close button (X) in the top right corner and an "Install" button on the right.

- The left screenshot shows a dropdown menu for "Digital Check" with a list of manufacturers: "Digital Check" (highlighted), "Epson", "RDM", and "Panini".
- The right screenshot shows a dropdown menu for "Digital Check" with a list of supported models: "TS230", "CX30", "TS240", and "TS230" (highlighted).

Both screenshots include an image of a check scanner device.

If this screen pops up just close it out.



Check Processing
Payment Wizards
Preauthorized Payment
Telephone Payment
Issue Credit
Recurring Payments
Bulk Check Operations
Void
Resolve
Approve
Remote Deposit Scan
Remote Deposit Complete
Customer ACH Opt Out

Create New Deposit

Location:

Payment Type:

Deposit Name:

Number of Checks:

Total Amount:

Scanner Terminal #:

Scanner Interface

Service:

Scanner:

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